

Senior Enterprise Talent Management / Enterprise Talent Management

A Talent Management Policy and Program for Career Army Civilians

Civilian Leader Development Office
Assistant Secretary of the Army for Manpower and Reserve Affairs



- Senior Enterprise Talent Management (SETM)
- Enterprise Talent Management (ETM)
- Emerging Enterprise Leaders (EEL)
- SETM / ETM Applications Timelines
- Application Process
- HQDA Boards Recommendations
- Points of Contacts



SETM/ETM Programs

AD 2017-13 PURPOSE: SETM/ETM are the means by which the Army prepares Senior Civilians (GS-12/15 or equivalent) to assume positions of greater responsibility across the department.

POLICY:

- Army Directive 2017-13, "Department of the Army Senior Enterprise Talent Management (SETM) / Enterprise Talent Management (ETM) Program.
- Complete copy located on SETM system under SETM/ETM Policy and can be assessed by clicking http://www.apd.army.mil/epubs/DR_pubs/DR_a/pdf/web/ARN4644_AD2017-13_Final.pdf.
- Enhances the current SETM program and establishes the new ETM program.

SELECTION PROCESS:

- Army Civilians must volunteer and apply via SETM automated system
- Commands/organizations conduct selection board and submit their Order-of-Merit-List (OML) to CLDO.
- HQDA Board Members (SESs/GOs/GS-15s/COLs) individually assess and assign utilization ratings to each applications.
- Board Phase I Board determines final utilization ratings and selects Phase II candidates.
- Board Phase II Board conducts individual interviews and establish an OML by modules.
- Board Phase III Board decides placements of DSLDP/SSC/ASCF/CGSOC graduating students based on commands/organizations' input, needs of the Army and candidates' requests.



SETM Program Modules

Defense Senior Leader Development Program (DSLDP)

- Open to Army senior Civilians GS-14/15 (or equivalent) with 3+ years of Army service.
- 2-year program: Attend Senior Service College (SSC) at Air, Navy, National War College or Eisenhower School plus 4 to 6 month developmental assignment.
- Baccalaureate Degree required.
- Will earn a Masters' Degree.
- Reassigned to HQDA CPTA.
- Mobility and Continued Service Agreements required.
- Completion of CES Advanced Course or equivalent/constructive credit required.
- Graduate Placement/Reassignment Worldwide.

Army Senior Civilian Fellowship (ASCF)

- Open to Army senior Civilians GS-14/15 (or equivalent) with 3+ years of Army service.
- Part I 12-month study at different types of organizations/agencies.
- Part II 12-month fellowship (i.e. Chief of Staff of the Army Strategic Study Group in Crystal City, VA).
- Phase III Graduate Placement/ Reassignment Worldwide.
- Baccalaureate Degree required.
- Reassigned to HQDA CPTA.
- Mobility and Continued Service Agreements required.
- Completion of CES Advanced Course or equivalent/constructive credit required.



SETM Program Modules

Senior Service College (SSC) Resident

- Open to Army senior Civilians GS-14/15 (or equivalent) with 3+ years of Army service by the start date of the program.
- 1-year program (July to June): Attend Army War College (Carlisle, PA) or Eisenhower School at National Defense University (Fort McNair, DC).
- Will earn a Masters' Degree.
- Reassigned to HQDA CPTA.
- Mobility and Continued Service Agreements required.
- Completion of CES Advanced Course or equivalent/constructive credit required.
- Graduate Placement/Reassignment Worldwide.

Senior Service College (SSC) Distance Education

- Open to Army senior Civilians GS-13*/14/15
 (or equivalent) with 3+ years of Army
 service by the start date of the program.
- *GS-13 must have completed a CGSOC*
- 2-year program: Attend Orientation (May),
- 2 week TDY at the end of first year (June) and 2 week TDY at the end of program that includes <u>CAPSTONE/Graduation</u> at AWC (June).
- Will earn a Masters' Degree.
- Mobility optional, if so Graduate Placement/ Reassignment Worldwide.
- Stay assigned to parent organization.
- Continued Service Agreement required.
- Completion of CES Advanced Course or equivalent/constructive credit required.



SETM Program Modules

Naval War College Senior Level Course

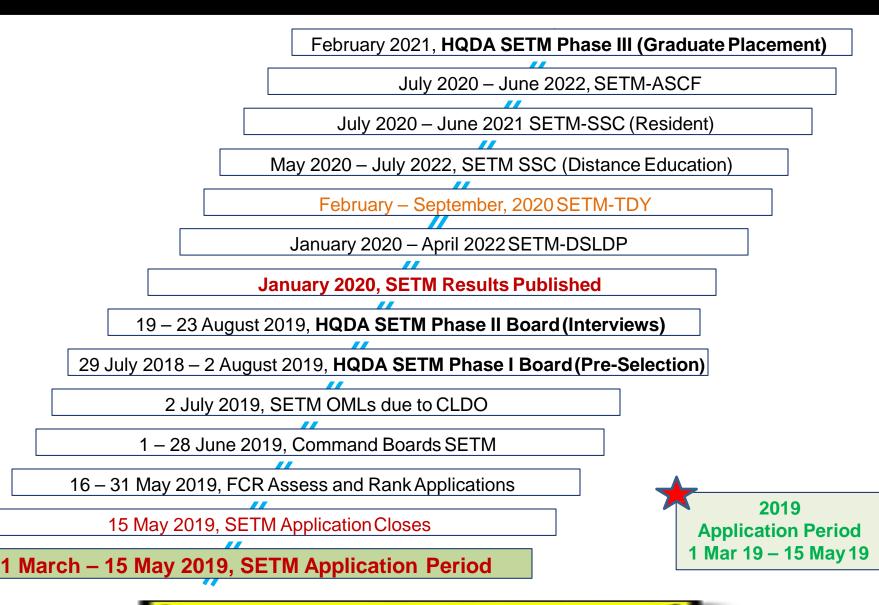
- Open to Army senior Civilians GS-14/15 (or equivalent) with 3+ years of Army service by the start date of the program.
- 1-year program (July to June) at Newport, RI.
- Have experience in DA National Security policy and Defense agencies interaction Have a minimum Secret level clearance.
- College of Naval Warfare graduates are awarded a Master's degree in Defense and Strategic Studies (most agree to curriculum attendance and completion).
- Reassigned to HQDA CPTA.
- Mobility and Continued Service Agreements required.
- Completion of CES Advanced Course or equivalent/constructive credit required.
- Graduate Placement/Reassignment Worldwide.

SETM – Temporary Duty (SETM – TDY)

- Open to Army senior Civilians GS-14/15 (or equivalent).
- Detail not to exceed 179 days.
- TDY Worldwide.
- Commands submit projects using Encl 10.
- CLDO validates projects.
- FCRs match selectees to projects.
- Stay assigned to parent organization.
- Continued Service Agreement required.
- CLDO pays TDY costs.



SETM Execution Timeline





ETM Program Modules

Command and General Staff Officer College (CGSOC)

- Open to senior DACs GS-13 (GS-12 by exception) with 3+ years of Army service.
- Expands participants' knowledge of the operational and tactical Army.
- Completion of CES Advanced Course or equivalent/constructive credit required.
- Baccalaureate degree required.
- Can earn a Master's degree.
- Attendance at CAC-Fort Leavenworth.
- CSA & Mobility Agreements required.
- Reassignment under GPP for PCS option (Utilization Plan required for TDY option).

Executive Leader DevelopmentProgram (ELDP) DoD Level Program

- Open to senior Army DACs GS-12/13 (equiv) serving in a permanent position for at least 1 year before nomination is due to DoD.
- 10-month program of intense learning and training experiences across DoD Enterprise.
- Option to participate in rigorous physical activities at DoD Components' locations.
- Have completed the CES Intermediate Course.
- Have a Secret clearance as a minimum.
- Possess a valid Gov't Travel card & passport.
- Must use 2019 ELDP application forms.

ETM Program Modules

Naval War College Intermediate Level Course College of Naval Command & Staff (CNC&S) Program

- Open to Army DACs GS-13/equiv only.
- Have served 3 years in permanent Army position before reporting to Newport, RI.
- Possess a baccalaureate degree.
- Selection based on past performance, demonstrated potential and seniority.

- Considered for placement into positions of greater responsibilities Army-wide.
- Have completed CES Advanced Course or granted equiv/constructive credit.
- Have experience in DA Nat'l Security policy and Defense agencies interaction.
- Have a minimum Secret level clearance.

ETM

- > CNC&S graduates are awarded a Master's degree in Defense & Strategic Studies (must agree to curriculum attendance & completion).
- > Selectee will be placed in CPTA and then PCS under the Mobility Agreement after graduation from the course.



ETM Program Modules

Enterprise Talent Management - Temporary Duty (ETM – TDY)

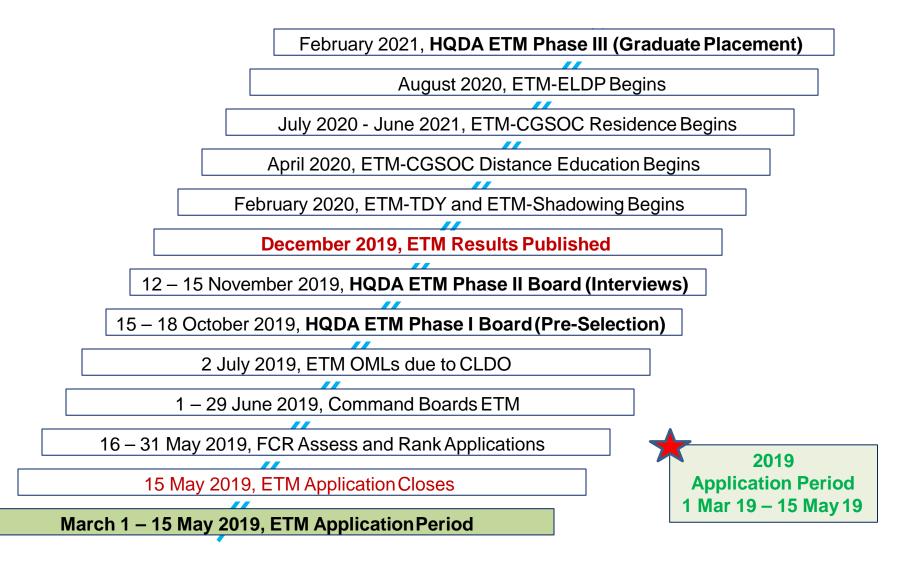
- Open to Army senior Civilians GS-13 (or equivalent).
- Applicant must currently be serving in a permanent DAC GS-13 or equivalent position.
- TDY assignment not to exceed 90 days.
- Broadens experience through participation on a special project or filling a different position to build enterprise level experience.
- Army Civilians must apply annually to participate in or continue participation in the ETM-TDY module.

Leadership Shadowing Experience

- Open to Army senior Civilians GS-13 (or equivalent).
- Applicant must currently be serving in a permanent DAC GS-13 or equivalent position.
- Selection for participation does not guarantee a leadership shadowing experience.
- 20 working days structured leadership shadowing experience with FCR/SES.
- Participation depends on the resources available to fund shadowing experiences.



ETM Execution Timeline





EEL Program Modules

AD 2017-13 PURPOSE: The EEL Program targets leadership potential earlier than SETM/ETM, engaging aspiring mid-grade GS-11 and GS-12 (or equivalent) Civilian employees who are competitively selected and developed locally in leadership competencies.

Mentoring

- Establishes a formal mentoring relationship between the participant and a more experienced senior Civilian employee, early in the EEL program.
- Provides guidance focused on professional or personal growth for the duration of the EEL program.
- Mentor must be at least two grades above the protégé's grade and outside the protégé's immediate chain of command.

Self-Development

- Teaches participants how to learn independently using available tools and resources effectively to accomplish goal-oriented learning.
- Incorporates required, recommended and/or encouraged self-development learning activities to enable outcomes in each of the other components.

Team-Based Problem Solving

- EEL participants work within a results-driven team to address a complex task.
- Members get to practice the leader's role in problem solving and broaden their experience and perspective.
- Problem solving should practice how to attack problems, gather data, weigh alternatives and derive solutions.
- Commands should leverage virtual collaboration tools to facilitate project teams.

EEL Deve

Developmental Assignment

- Gives participants an opportunity to perform duties in other occupational, functional or organizational elements.
- Optimal assignment period is 60-90 days and no longer than 179 days.
- Participants should be assigned within the command, to minimize TDY costs, but outside of the immediate assigned organization.

SETM Website Login

DOD DISCLAIMER

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only. By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

 \square I acknowledge that I have read and understand the above information.

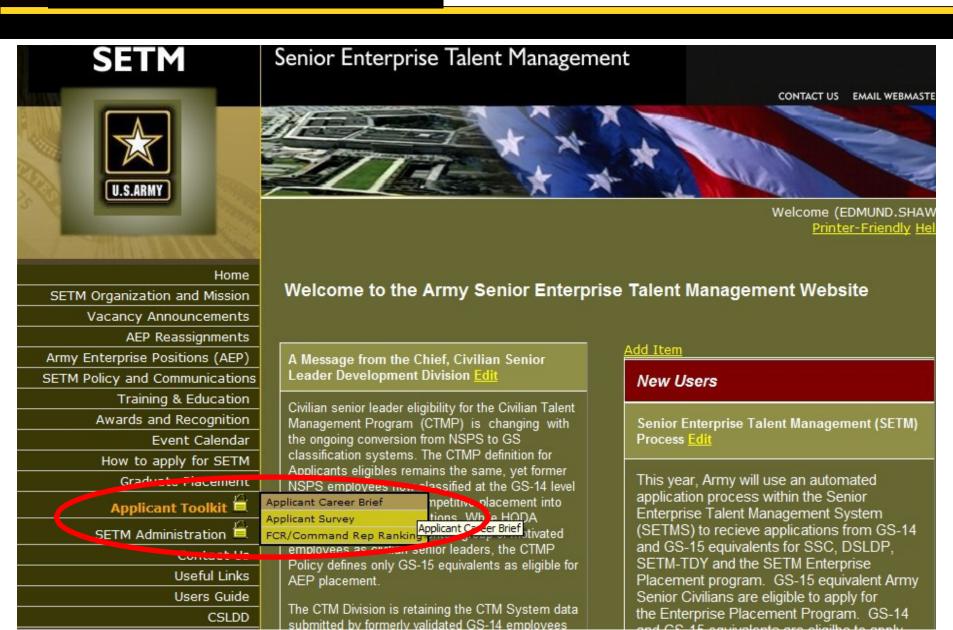
(Please select the email certificate when prompted.)

Application Process II



- 1. Do you see your name or Guest?
- 2. Do you see the Applicant Toolkit link?
- 3. If you are a GS-12 through GS-15 or equivalent and cannot answer yes to both questions please close your browser and ensure to select your "email" certificate.
- 4. If does not work, please contact the appropriate CLDO POCs.

Career Brief





SETM and ETM applications must go through each Command's internal approval procedures, timelines and board selection process. Commands will forward all board approved applications to HQDA, ASA M&RA, CSLMO.

Senior Enterprise Talent Management (SETM): SSC, DSLDP, TDY, EPP, ASCF Applicant Checklist.

SETM Applicant Checklist

Enterprise Talent Management (ETM): CGSOC, ELDP, TDY and Shadowing

ETM Applicant Checklist

Frequently Asked Questions (FAQs)

Program-Frequently Asked Questions

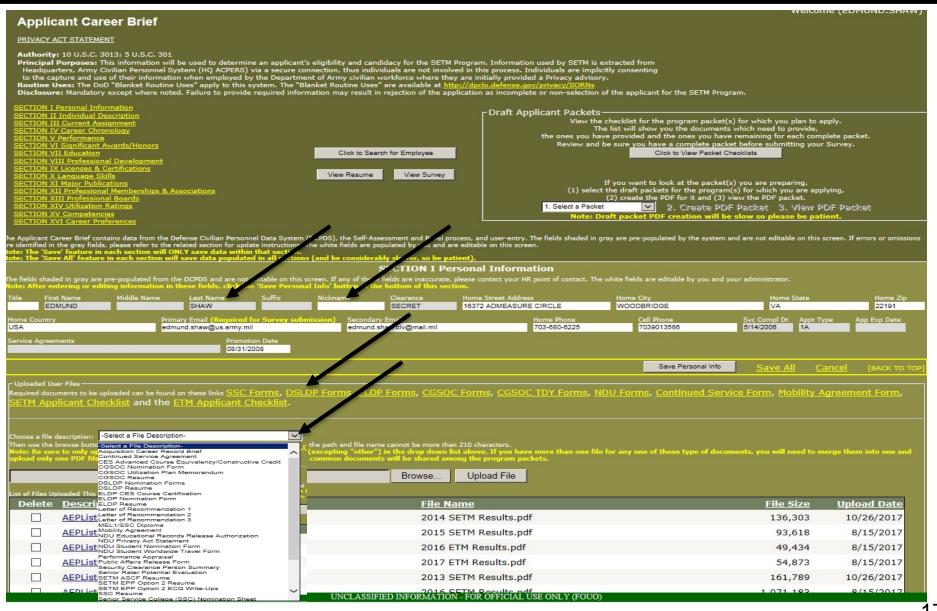
Basic-Frequently Asked Questions for SETM 4

Basic-Frequently Asked Questions for ETM



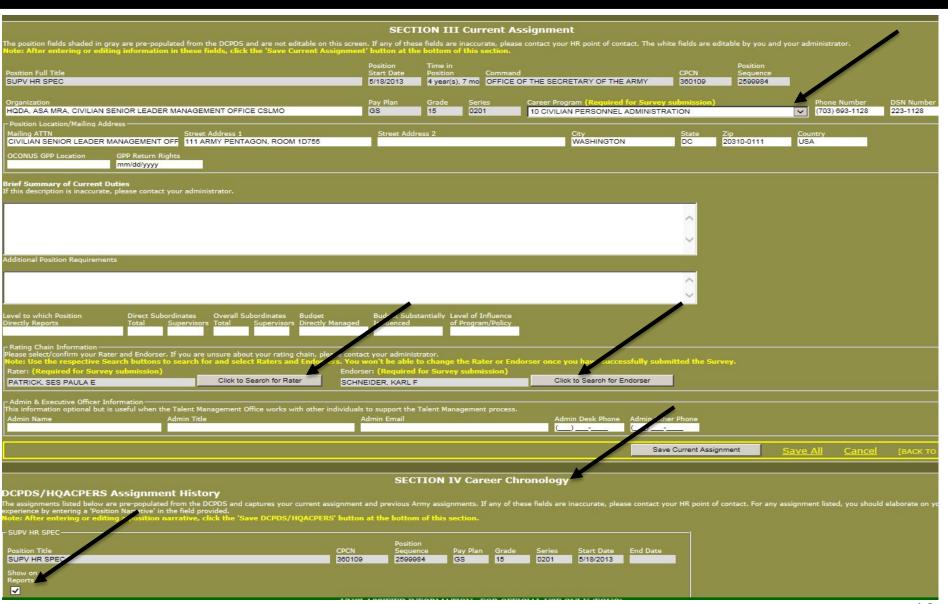


Career Brief Section I





Career Brief Section III / IV





Career Brief Section V - XVI

Note: Click on the down-arrow icons to expand the following respective section panels. ☑ SECTION V Performance	SECTION VI Significant Awards/Honors			
☑ SECTION VII Education	SECTION VIII Professional Development			
SECTION IX Licenses & Certifications	≅ SECTION X Language Skills			
SECTION XI Major Publications	SECTION XII Professional Memberships & Associations			
☑ SECTION XIII Professional Boards	SECTION XIV Utilization Ratings			
SECTION XV Competencies				
SECTION XVI Career Preferences The following fields are pre-populated from the Survey and are not editable on this screen. You will be able to update this information when completing a new Survey. Plan Num Timeframe Position Title Command Location				



Applicant Survey

- Completion of the CES Advance Course or equivalency/constructive credit approved by G-3/5/7 (DSLDP, SSC, SETM-EPP Option 2, SETM-ASCF & ETM-CGSOC)
- Signed Mobility agreement (DSLDP, SSC, SETM-ASCF & ETM-CGSOC sign and submit with application) (SETM-Enterprise Placement Program sign and submit upon acceptance of an AEP)(SETM & ETM-TDY not required)
- Signed Continued Service Agreement (DSLDP, SSC, SETM-ASCF & ETM-CGSOC sign and submit with application) (SETM-TDY, ETM-TDY not required & SETM-EPP not required)
- Must be in a permanent 13, 14 or 15 level position or equivalent and served at that level for at least one year (All programs)
- . Must have served in a permanent Army position for at least three years (DSLDP, SSC, SETM-EPP Option 2, SETM-ASCF & CGSOC Only)

BACKGROUND

Which SETM/ETM program(s) are you applying for? (select all that apply)

- Defense Senior Leader Development Program (DSLDP) (14/15 Equivalent)
- Army Senior Service College (SSC) (14/15 Equivalent)
- Army Senior Service College Distance Education (SSC-DE) (14/15 Equivalent)
- Senior Enterprise Talent Management-TDY (SETM-TDY) (14/15 Equivalent)
- Senior Enterprise Talent Management Enterprise Placement Program (SETM-EPP) (REASSIGNMENT) OPTION 1 (15 Equivalent)
- Senior Enterprise Talent Management Enterprise Placement Program (SETM-EPP) (SES DETAIL) OPTION 2 (15 Equivalent)
- Senior Enterprise Talent Management Army Senior Civilian Fellowships (SETM-ASCF) (14/15 Equivalent)
- Enterprise Talent Management Command and General Staff Officers College (ETM-CGSOC)(PCS) (13 Equivalent)
- Enterprise Talent Management Command and General Staff Officers College (ETM-CGSOC)(TDY and Return) (13 Equivalent)
- Enterprise Talent Management Executive Leader Development Program (ETM-EDLP) (12/13 Equivalent)
- Enterprise Talent Management Temporary Duty (ETM-TDY) (13 Equivalent)
- Enterprise Talent Management Shadowing Experience (ETM-Shadowing) (13 Equivalent)

Save Program Selections

Have you completed the CES course associated with your current grade (Intermediate or Advanced) or been granted equivalency/constructive credit by G-3/5/7?

- Yes No

APPLICANT MOBILITY STATUS

Mobility is a pre-requisite for DSLDP, SETM-SSC, SETM-SSC DE, SETM-EPP, SETM-ASCF and ETM-CGSOC. Mobility will be required for SETM Career Planning upon selection or acceptance of new assignment. This mobility may be organizational, functional and/or geographic.

- I am willing to sign a SETM Mobility & Service Agreement and Upload a scanned signed copy at this time.
- I am not willing to sign a SETM Mobility & Continued Service Agreement at this time.

Click the following link Mobility Agreement to access the mobility agreement then print, sign, scan and upload on the career brief/profile page.

Click the following link Continued Service Agreement to access the service agreement then print, sign, scan and upload an the career brief/profile page.

STATEMENT OF INTERES

Enter your Statement of Interest which outlines why you want to attend the program and how you intend to apply the skills you gain. Length of this statement is variable depending on program - either one or two pages at 12 pitch Times New Roman not to exceed 4000 characters. DSLDP Packet:

SSC-DE Packet:

SETM-TDY Packet:

SETM-EPP Packet:

SETM-EPP2 Packet:

SETM-ASCF Packet:

ETM-EDLP Packet:

ETM-TDY Packet:

ETM-CGSOC-(PCS) Packet:

ETM-CGSOC-(TDY) Packet:

ETM-Shadowing Packet:

SSC Packet:

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Applicant Survey (ECQs)

5	Master	This level is characterized by knowledge and experience, individually or collectively, which indicates the senior civilian has an expert understanding of the advanced elements of the competency, and extensive evidence of applying it at the senior civilian level of responsibility. The competency may be directly related to a primary focus of the senior civilian's responsibilities. The senior civilian demonstrates the competency as a major part of the responsibilities of an senior civilian position and is held accountable for work products related to the competency.
4	Above Proficient	This level is characterized by knowledge and experience which exceeds that described in the level 3 proficient definition but does not fully meet that described in the level 5 master definition.
3	Proficient	This level is characterized by knowledge and experience, individually or collectively, which indicates the senior civilian has a substantive understanding of the working elements of the competency, and significant evidence of application at the senior civilian level of responsibility. At this level, the competency may be indirectly related to a primary focus of the senior civilian's responsibilities. The senior civilian demonstrates the competency as an active participant in senior civilian work projects to produce work products.
2	Above Baseline	This level is characterized by knowledge and experience which exceeds that described in the level 1 baseline definition but does not fully meet that described in the level 3 proficient definition.
1	Baseline	This level is characterized by knowledge and experience, individually or collectively, which indicates that the canior civilian possesses a general understanding of the basic elements of the competency, and limited evidence of application at the senior civilian level of responsibility. At this level, the competency may not be a primary focus of the senior civilian's responsibilities. The senior civilian is developing a greater awareness of the competency and has a limited role in senior civilian work related to the competency.
Show All	Definitions	Hide All Definitions

Leading Change

Definition: This core qualification involves the ability to bring about strategic change, both within and outside the organization, to meet organizational goals. Inherent to this ECQ is the ability to establish an organization a vision and to implement it in a continuously changing environment.

Subcompetency	Score
Creativity and Innovation	
External Awareness	
Strategic Thinking Formulates objectives and priorities, and implements plans consistent with the long-term interests of the organization in a global environment. Capitalizes on opportunities and prinages risks.	
<u>Vision</u>	
<u>Flexibility</u>	
Resilience	

"DSLDP Applicants Only" Please describe the degree to which you meet this core competency and give Examples to support your assessment. You should cover all of the associated sub-competencies in your narrative.

Leading People

Definition: This core qualification involves the ability to lead people toward meeting the organization's vision, mission, and goals. Inherent to this ECQ is the ability to provide an inclusive workplace that fosters the development of others, facilitates cooperation and teamwork, and supports constructive resolution of conflicts.

workplace that fosters the development of others, facilitates cooperation and teamwork, and supports constructive resolution of conflicts.				
Subc	competency	Score		
Conflict Management	72776777777			
Leveraging Diversity				
Developing Others				

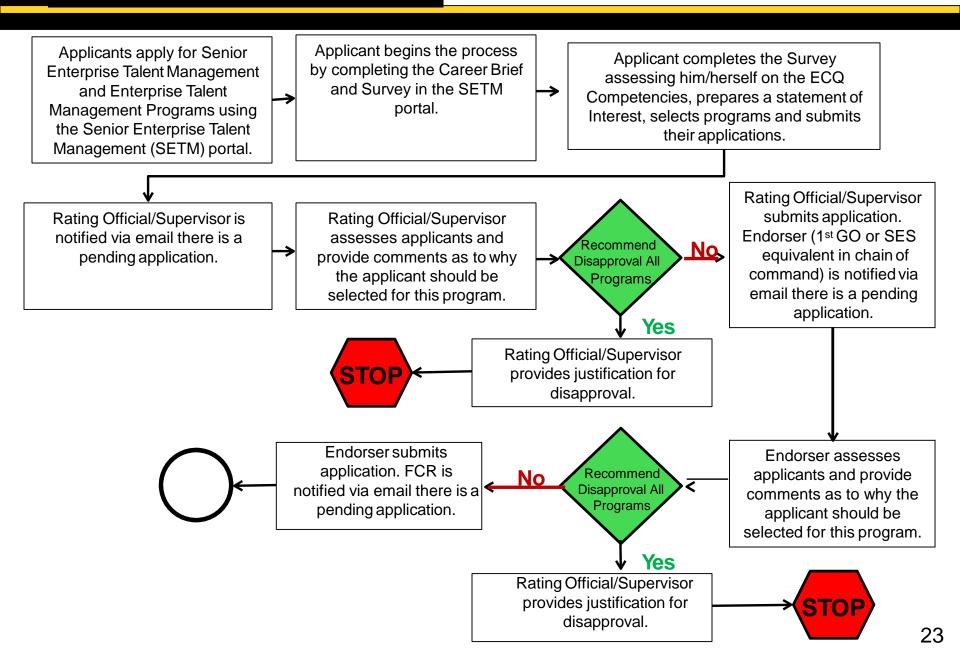


Applicant Survey

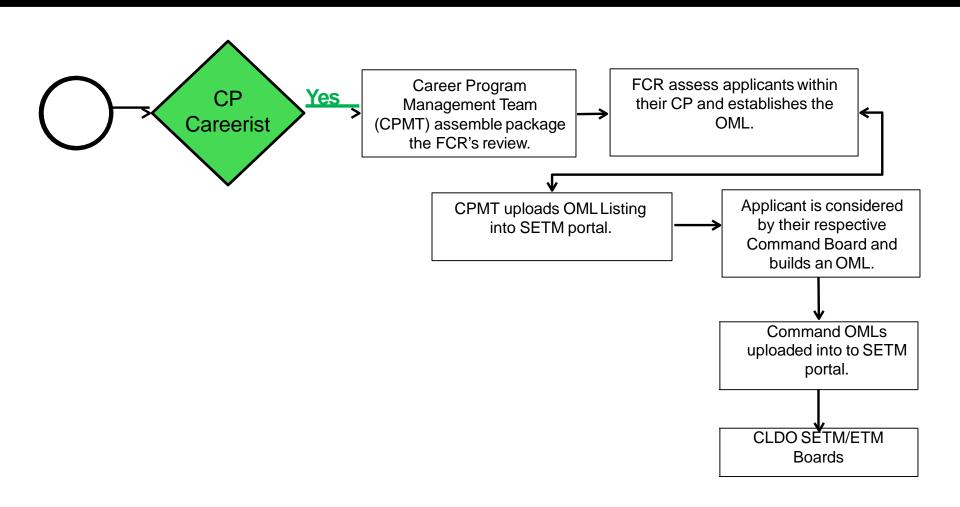
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PREFERENCE 1 (OPTIONAL)								
Location Select All Locations	Series Select All Series	Command Select All Commands	Career Program Select All Career Programs	V	Grade 🔽	Position Type		
If you know the title of a particular position, please enter	er it here.							
Please provide the reason for your preference. (Comme	nts limited to 500	characters)						
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		PREFERENCE 2	(OPTIONAL)					
Location Select All Locations	Series Select All Series	Command Select All Commands	Career Program Select All Career Programs	<u>~</u>	Grade	Position Type		
If you know the title of a particular position, please enter		Celect Air Commands	Joseph Air Oalear 110grams					
Please provide the reason for your preference. (Comme	nts limited to 500	characters)						
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		PREFERENCE 3	(OPTIONAL)					
Location	Series	Command	Career Program			Position Type		
Select All Locations If you know the title of a particular position, please enter	Select All Series	Select All Commands	Select All Career Programs	~		~		
Please provide the reason for your preference. (Comme	nts limited to 500	characters)						
						_		
						V		
Save Preferences Save All								
Please ensure you have uploaded required documents and completed all requirements prior to selecting submit". Submit will lock the survey and forward to the next level in the								
application process. Survey can be unlocked by contacting the Civilian Leader Senior Management Office.								
Submit Cancel								



Application Process Flow Chart



FCR Process Flow Chart



Roles

Rater = Supervisor

Endorser = GO or SES in Chain of Command

FCR = SES level in CP

SETM Board Recommendations

Recommendations located on the SETM system under "How to apply for SETM/Application Helpful Hints"

- Time Invested in Completing Application
- Statement of Interest
- Appraisals (Employee Potential)
- Rater/Endorser/FCR Comments
- Resume Accomplishments (Measurable and Quantifiable)
- Competency Scoring

SETM/ETM Programs POCs

Chief, Civilian Leader Development Office

edmund.shaw.civ@mail.mil or 703-693-1128

angel.l.maldonadoramirez.civ@mail.mil or 703-695-4834

CLDO Group Email

usarmy.pentagon.hqda-asa-mra.list.samr-cslmo-edd@mail.mil

SETMS Homepage

https://www.csldo.army.mil//Index.aspx



Back-up Slides for SETM/ETM Application and

Board Preparation

Additional Briefing Slides

SETM Board Review and Analysis

- Competence Assessment of Candidates
 - Performance and Potential
 - Statement of Interest
 - Rater's Assessment
 - Endorser's Assessment
 - Functional Chief Representative
 - Executive Core Qualifications
 - Candidates' Resumes
- Training Education
- Utilization and Assignments
- SETM Packets

Competence Assessment of Candidates (1 of 7)

Performance and Potential:

- Comments that clearly articulated a candidate's performance and future potential viewed as a plus.
- Weak comments sent a clear message to the board and pondered rating chain's support of candidate.
- Length of time candidates spent in the assignments coupled with Executive Core Qualifications (ECQs) that represent the critical leadership skills were positives.
- The five documents that helped produce the most accurate snapshot of the candidates were the Statement of Interest, Raters' Assessment, Endorsers' Assessment, ECQs submitted by the candidates and candidates' resumes.

Competence Assessment of Candidates (2 of 7)

Statement of Interest:

- That clearly articulated a goal and path using the SETM programs as developmental vehicles to achieve the goal set the stage for the board member.
- The statement of interest was the first look at the candidates' ability to construct a vision and develop this vision into a tangible end state through written communication.
- Error free, well-constructed statements of interest with a logical flow were a plus.

Competence Assessment of Candidates (3 of 7)

Rater's Assessment:

- Raters did not routinely send clear and consistent messages reflecting performance and potential.
- Raters should be educated on the impact of inconsistent messaging.
- Raters that distinguished excellence in the performance of their employee painted a picture of potential and confidence in the employee's ability to perform at higher levels.
- High ratings must be justified and measurable.

Competence Assessment of Candidates (4 of 7)

Endorser's Assessment:

- Carried a lot of weight when the verbiage correlated with the score assigned to each competency.
- Endorsers were most effective when their rating reflected the competency demonstrated by the applicants as major parts of their responsibility.
- The Board weighs heavily on endorsers' inputs.
- Endorsers are encouraged to help manage their highly performing employees' careers.

Competence Assessment of Candidates (5 of 7)

- Functional Chief Representative (FCR):
 - FCR endorsements are an asset to the board.
 - FCR endorsements that expressed the applicant's accomplishments, developmental needs and rating within the career program was informative to the board.

Competence Assessment of Candidates (6 of 7)

- Executive Core Qualifications (ECQs):
 - The ECQs define the competencies needed to build a federal corporate culture that drives for results, serves customers and builds successful teams and coalitions within and outside the organization.
 - Each core qualification has sub-components. Each sub-component of the ECQs should be addressed as completely as possible.
 - In many cases, candidates' ECQs were not complete and did not correlate with their individual accomplishments verses accomplishments of a team or group. CLDO recommends candidate and rating chain seek SES involvement to properly prepare ECQs.

Competence Assessment of Candidates (7 of 7)

Candidates' Resumes:

- Having a solid and effective resume greatly improved applicant chances for selection.
- Putting the most important information first; previous work experience, generally was the most effective resumes.
- Back up qualities and strengths, instead of listing responsibilities, list and describe professional achievements with quantifiable and tangible examples that demonstrate results and outcomes.
- Incomplete documentation sent a negative message to the Board.

Training and Education

- Although Civilian education is a prerequisite and Bachelor's Degree is a requirement for Professional Military Education (PME) programs, higher degrees did not impact candidates negatively or positively.
- The Board tended to view developmental courses completed, like the Civilian Education System Advanced Course, positively, showing that individuals were lifelong learners and concerned with their professional development.

Utilization and Assignments

- The Board viewed applicants' records that displayed outstanding service in a range of diverse assignments, which showed normal progression, to include special assignments.
- It is essential that leaders in the field place high performing subordinates in career enhancing and professional growth assignments.
- The board considered the length of time the applicant has been in their current assignment to see if they had enough time to make contributions and accomplish organizational goals.
- Accomplishments should have been quantifiable and measurable.

SETM Packets

- The overall quality and content of a packet is the first representation of a candidate view by the Board.
- Packets missing documents were considered incomplete and not considered by the board. We strongly recommend candidates to request their transcripts immediately. Transcripts received after CLDO's deadline are viewed as an incomplete packet.
- It was imperative that candidates, leaders, and Command representatives started the packets early and paid close attention to detail to the general content of each packet.
- Applicants are highly encouraged to compete for multiple programs.