

Cost to the Government

When seats go unused on Patriot Express missions and a traveler flies commercial for official travel, the taxpayer (you) pays twice for that unused seat. Together we are all charged with being good stewards of scarce Government dollars. Thank you for riding *Patriot Express*!

Baggage Allowance

Each passenger is authorized two pieces of baggage not to exceed 70 pounds each and 62 linear inches (sum of length/height/width). Bags larger than 62 linear inches and/or heavier than 70 pounds will be counted as two pieces. Items exceeding 100 pounds and/or 80 linear inches will not be accepted, and must be moved as freight. Piece rate prices can vary depending on your destination but will not exceed \$112. Excess baggage/pet fees for duty passengers can be paid by credit card, cash, or check. Excess baggage is not authorized for Space A passengers.

Carry-on baggage must fit under the seat or stowed in the overhead bin. Approximate dimensions are 9" x 14" x 22" for a total of 45 linear inches. Items that appear to be large or irregularly shaped, will not be accepted for main cabin storage and will be tagged and placed in the belly of the aircraft.

What Happens in the Event of a Delay?

Carrier Delays. These delays are within the control of the carrier, e.g., maintenance or late arrivals. If the delay extends over a meal period, manifested passengers will receive a meal voucher for a hot meal and transportation to/from the meal area. If the delay requires an overnight stay, the carrier will provide meals, transportation, and billeting (hotel vouchers). This does not apply to Space A travelers unless aircraft has blocked (pulled away from gate). If passengers miss their connecting flight because the mission was delayed at any point and arrived at the passenger's manifested destination two hours or more after scheduled arrival or the passenger receives their baggage late, the contractor shall reimburse passengers for any penalty fees imposed on them by the commercial airlines in which they have onward transportation.

Contact the airline for reimbursement. A copy of your AMC boarding pass and documentation from the airline charging you this fee is required..

Non-carrier Delays. These delays are not within the control of the carrier, e.g., weather or Air Traffic Control delay. The Government assumes responsibility for all manifested passengers. If this type of delay requires an Overnight stay, lodging, to include transportation to/from, is provided. Meals are the responsibility of the traveler and are reimbursable through official travel per diem.

Comparison of PE and Commercial

	PE	Commercial
Leg Room	34"	32"
Meals	Business Class	Coach Class
Amenities (child packets, packets, hot towels)	Yes	No

For more information, visit our AMC Travel Website <http://www.amc.af.mil/amctravel/index.asp> or contact one of the AMC commercial locations, your local Transportation Office or an AMC Passenger Terminal.

AMC Commercial Locations

Baltimore-Washington Intl (BWI) (877) 429-4262
DSN 243-6900, E-mail: bwipax@mcguire.af.mil
Fax 410-918-6932 or DSN 243-6932

Seattle-Tacoma Intl (SEA) (253) 982-0555
DSN 382-0555, E-mail: eagle@mcchord.af.mil
Fax: Commercial, 253-982-0557 or DSN 382-0557

HQ AMC Passenger Policy Branch - DSN 779-4593,
Com'l (618) 229-4593, E-mail amc.a4tp@scott.af.mil



**Unrivaled Global Reach
for America . . . ALWAYS!**

Air Mobility Command Passenger Policy Branch

PATRIOT EXPRESS



U.S. AIR FORCE



**A DoD
And Civilian
Partnership**

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Air Mobility
Command

